

VISION

Children can be safe with their families and communities

PURPOSE

We walk alongside families to help them heal from trauma and feel safe

Jannawi Family Centre



Jannawi Family Centre Incorporated is an independent community organisation that has provided services to vulnerable children, families and communities in Sydney since 1978.

Jannawi Connections



Jannawi Connections Incorporated was established in 2013 to attract, receive and provide funds for Jannawi Family Centre.

ASPIRATION

- The Jannawi model is applied universally
- We are influential, we lead the national discussion
- Our model integrates effectively into whichever community we expand to – it's localised.

IMPACT

- Influence how other services operate
- Have a system that people can access without fear
- Reshape the structure of the current system
- Build an evidence base to ensure we know who is actually receiving violence-informed care and why it is good for children and families

STRATEGIC PRIORITIES

Quality service delivery

What we deliver, how we support families and communities and how we communicate this outside the organisation.

GOAL: Deliver services tailored to local needs and ensure people can access the family support system without fear.



1. Ensure that Jannawi is customer and client centric and delivers high quality services
2. Improve measurement of organisational performance and client satisfaction and outcomes



1. Communicate the 'story' of Jannawi; who we are, what we're doing and why we're doing it

Sustainability, growth and reach

How we manage our people, assets, implement our delivery model and expand services in a way that is responsive to our current and future families and communities.

GOAL: Ensure continued financial success of current services whilst responsibly expanding the number of communities we are located in.



1. Develop and implement a strong workforce plan
2. Grow government funding
3. Expand service delivery into additional locations



1. Secure a permanent premises in 5 years
2. Diversify funding by securing new funding streams

Relationships and partnerships

Who we engage with and how we influence system change for the family and child support system.

GOAL: Build deep relationships within our local communities and influence the national discussion as a leader in designing a violence-informed system of care.



1. Establish community presence in Summer Hill
2. Engage in national advocacy
3. Expand relationships wherever people go for services



1. Establish new strategic partnerships aligned to Jannawi

OUR VALUES

Caring

We care about the children and families we work with and each other. We want to make a difference.

Respect

We are sincere and respectful.

Hope

We believe in change for the better.

Integrity

We are honest, open, fair and ethical.

Community

We engage with our diverse communities in an environment of mutual respect.

Compassion

Our work is based on respect and commitment and our willingness to tackle difficult problems.

Growth

We work in a learning environment and support continued learning in those we work with.